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## Minutes

### **Overview and Scrutiny Committee**

Held at:Council Chamber - Civic Centre FolkestoneDateTuesday, 7 September 2021

Present Councillors Miss Susan Carey, Gary Fuller, Peter Gane, Michelle Keutenius (Chairman), Jim Martin (In place of John Wing), Connor McConville, Terence Mullard, Patricia Rolfe and Rebecca Shoob (Vice-Chair)

Apologies for Absence Councillor John Wing

Officers Present: Kate Clark (Case Officer - Committee Services), Gavin Edwards (Performance and Improvement Specialist), Ewan Green (Director of Place), Jyotsna Leney (Health, Wellbeing and Partnership Senior Specialist), Daisy Madder (Safeguarding Specialist), Sarah Osborn (Community Safety Specialist), Andrew Rush (Regulatory Services & Corporate Contracts Lead Specialist), Charlotte Spendley (Director of Corporate Services), Protection Karen Weller (Environmental Senior Specialist), Jemma West (Committee Service Specialist) and Briony Williamson (Licensing Specialist)

Others Present: Insp Andrew Brittenden, Sgt Barry Horton, Sam O'Connor (Manager, Home Start Shepway), Councillors David Monk and Mrs Jenny Hollingsbee

### 12. **Declarations of Interest**

Councillor Patricia Rolfe voluntarily announced that she is a member of New Romney Town Council.

Councillors Rolfe, Gane, McConville and Mullard declared a DPI as they are directors of Oportunitas Ltd, dispensations have been applied.

Councillor Rebecca Shoob declared an interest as she is a director of Otterpool Park LLP.

All members remained in the meeting and took part in discussions.

#### 13. Minutes

The minutes of the meetings dated 1 June and 15 June 2021 were agreed. Both sets of minutes were signed by the Chairman.

#### 14. Minutes of the Finance and Performance Scrutiny Sub Committee

The minutes of the meeting held on 15 June 2021 were agreed and subsequently signed by the Chairman.

#### 15. Minutes of the Task and Finish Group - Waste Contract

The minutes of the meetings held on 7 July, 27 July and 4 August 2021 were agreed by the Committee and signed by the Chairman.

## 16. Recommendations arising from review of the waste and street cleansing contract

Report OS/21/04 presented the recommendations that have been formed from the Task and Finish Group's review of the Council's Waste and Street Cleansing Contract.

The Chairman introduced the report and then handed over to the Chairman of the Task and Finish Group, Councillor Shoob.

Members made the following comments:

- Recommendation 1 mentioned management robustness had this not been the case previously? This was a reinforcing statement to ensure continuous robust processes be applied.
- A coherent step by step process was needed to identify service failures. There seemed to be a lack of responsibility to residents from Veolia and the Council.
- Residents should have been advised earlier that there was a problem and there is a risk this could happen again.
- Referring to Recommendation 8, this could also incorporate scrutinising management; learning lessons and moving forward.
- Communications seemed to be a fundamental problem between Veolia and both DDC and F&HDC.
- Recommendation 6 IT and data management, who would be responsible for the assessing and testing?
- A possible need to look at other contracts, especially with joint working arrangements. Performance indicators and measures to be put in place was suggested.

Members agreed there were many questions still to be answered. The Cabinet Member for Enforcement, Regulatory Services, Waste and Building Control had been inundated with complaints on a daily basis and there had been access problems to the 'My Account' service for reporting missed collections. Food bins in some areas had not been collected for over four weeks. Worryingly, Veolia's transfer target times to offload at Ashford and then return to Folkestone were inadequate.

Members thanked officers and the Task & Finish Group for their work to undertake the review and then present the recommendations.

Proposed by Councillor Michelle Keutenius Seconded by Councillor Patricia Rolfe

### **RESOLVED:**

- 1. That Report OS/21/04 is received and noted.
- 2. That the recommendations of the Task and Finish Group are agreed.
- 3. That the agreed recommendations be referred to the relevant Cabinet Member and the Corporate Leadership Team.

(Voting: For 9; Against 0; Abstentions 0)

### 17. Draft Licensing Policy Statement 2021 - 2026

In accordance with the requirements of the Licensing Act 2003 the Licensing Authority is required to publish a statement of policy every successive five year period. The new Draft Licensing Policy Statement is now out to public consultation. The purpose of Report OS/21/05 was to provide an opportunity for the Overview & Scrutiny Committee to review and feedback on the new policy statement and that this be included on the consultation responses.

The Regulatory Services & Corporate Contracts Lead Specialist introduced the report and highlighted the major changes in the report. The draft policy had been viewed by the Planning & Licensing Committee and is now out to public consultation until 27 October 2021. All district councillors are welcome to respond to the consultation within the deadline.

Members' points included:

- Would alternative versions of the policy be made available, ie Braille, large print? This can be made available on request.
- Licensing Call-in process within the decision making process? The Licensing Specialist to check with the Legal Team if this could potentially be put in place.
- Cumulative Impact Assessment consultants could develop an IT model to support the process of undertaking an assessment. A suggestion that these cover the whole district rather than the central areas of Folkestone and Hythe.
- Licensing Forum ensure that ward councillors are invited, these forums need to be objective, with meaningful engagement. The forums will be held twice yearly rather than monthly.
- Enforcement Stakeholders and residents can call-in licences, the forum should provide further engagement on this.

- Early Morning Restriction Orders (EMRO) the Council at present does not operate this order as there are very few premises it would apply to, however consideration would be given to EMRO if premises increased.
- Checks with the Disclosure and Barring Service (DBS) persons must submit their original DBS certificate to the Council and then join an update service which enables annual updates for review.
- Alcohol delivery services (3.7.1 of the draft policy) how is this monitored? There needs to be assurances that the delivery of alcohol is not handed to underage residents or doorstep delivered.
- Safeguarding more emphasis needed on vulnerable adults with possible signposting to consultation or advice services.
- SIA registered staff would there be a possibility to look at providing these services at cost to smaller businesses as and when required?
- Plastic containers (App 3) alternatives to these should be highlighted.
- Corner shops there seems to be many complaints connected with the result of off licence sales. It was mentioned that perhaps stronger regulations are needed.

In summing up the Chairman reminded members that the consultation on the Licensing Policy Statement is open until 27 October 2021.

Proposed by Councillor Peter Gane Seconded by Councillor Miss Susan Carey

### RESOLVED: That Report OS/21/05 is received and noted.

(Voting: For 9; Against 0; Abstentions 0)

### 18. Corporate Action Plan and 2021-22 Key Performance Indicators (KPIs)

The Council earlier this year adopted its new corporate plan 'Creating Tomorrow Together' that sets out its strategic direction for the coming nine years with service priority actions that will focus on the district's recovery from the coronavirus pandemic for the initial three year period. Report OS/21/06 set out a draft corporate action plan that is designed to demonstrate how the council will deliver against the service priority actions defined within the corporate plan and the proposed Key Performance Indicators (KPIs) that will be used to monitor overall progress.

The Director of Corporate Services, Mrs Charlotte Spendley, introduced this report reiterating that the committee's feedback is welcomed.

Initial comments received that it was an ambitious well laid out plan. KPIs had been reduced in numbers from 72 to 43 which seemed an excessive cut.

Members took each Service Ambitions 1 - 4 in turn and commented as follows:

### Positive Community Leadership

- FOLCA not a measurable KPI at present as there are a number of 'milestones' to achieve in the health centre development. Important to add in that the Marsh falls shorts of health facilities.
- Staff training ensure staff are receiving support and training.
- Transparency suggestion made that residents may need more details on KPIs.
- Coastal destination project not mentioned in KPIs.
- CSU Protect and safeguarding the residents. More work needed.
- Otterpool Park new health facilities proposed, plan scheduled for 2023, Councillor Carey urged the need to remain able to deliver on previous commitments regarding health facilities for Otterpool Park.
- Add an action encouraging and helping residents to go green.
- More communications needed in supporting vulnerable residents.

### A Thriving Environment

- Flytipping on public land KPI should remain and include an enforcement target. There is a three day target for clearance in place and further details will be provided on prosecutions.
- Net Biodiversity at Otterpool Park development. Councillor J Martin indicated the figure of 20% seems to understate the potential.
- Recycling Government long term target is 65%, the Council is moving in the right direction at 50%. Emphasis to be made on reducing use as well as recycling.
- Ensure alternatives to EVs are encouraged.
- EV charging points possible measurable target for operating points against defective points? KPI figure needs to show 2 EV charging points per car park.
- District wide approach on helping residents reduce emissions. This could be incorporated into Service Ambition 1 Positive Community Leadership.

### A Vibrant Economy

- Employers survey to identify skills training could this be a KPI?
- Tourism further promotion required, as there seems to be too much emphasis on residential development.
- High Street funds KPI target is 100%, however it is important to look at merits of applications coming forward, suggest a lower target of 50%. What is the position at present?
- Possibly add a KPI to support the priorities of the Romney Marsh Partnership to maximise tourism and nuclear opportunities.
- 'Green and Nuclear' seems contradictory.
- Digital infrastructure how can we further encourage this?

#### **Quality Homes and Infrastructure**

• Housing stock – retrofitting, targets not set at present as this will be part of the finalised Carbon Action Plan strategy. Working towards carbon neutrality 'in use', ie grey water, recycling and other measures.

- Role of Oportunitas Ltd not mentioned in this service ambition. Could this be added?
- A question was raised about the determination of planning permission for Otterpool Park to be in 2022, the Corporate Director to clarify this timeline with the Chief Planning Officer.
- A question was raised about the proposed changes to the sheltered housing schemes and if these changes would affect the Wardens. To be clarified with Housing.
- Although Homelessness approaches are not a recorded KPI, more details are needed with improved information on our website. The Performance & Improvement Specialist to look at this.
- Average number of households in temporary accommodation, a suggestion this is a KPI.

Transparent, stable accountable and accessible, comments from members included:

- Possible additional KPI target for data breaches.
- Data security testing target.
- KPI target for uptime of the Council's systems.
- 'MyAccount' service how many users, increase and percentages to be shown.

The Director of Corporate Services clarified a number of points during the discussion including:

- That the focus of the KPIs is on the current financial year activities, that they tend to be a quantitative measures and will not be applicable to a number of Corporate Action Plan items, including those that are qualitative such as the Head of Terms being agreed for the new health facility, or those that span multiple financial years.
- That there are a number of actions which straddle several priorities
- That the Corporate Action Plan progress will be reported to Cabinet every 9 months separately to the KPI monitoring.

Proposed by Councillor Rebecca Shoob Seconded by Councillor Patricia Rolfe

### RESOLVED: That Report OS/21/06 is received and noted.

(Voting: For 7; Against 2; Abstentions 0)

(Councillor Mullard left the meeting and did not return)

### 19. Folkestone & Hythe Community Safety Partnership (CSP) Plan 2021-24 Update

Folkestone & Hythe Community Safety Partnership (CSP) had published a new three year community safety plan for 2021-24. The Overview and Scrutiny Committee acts once a year as the Crime and Disorder Scrutiny Panel as set

out in legislation to ensure that the CSP is working effectively and responsible authorities are discharging their statutory functions in respect of community safety.

As portfolio holder, Councillor Mrs Jenny Hollingsbee introduced this item, she thanked various officers and partners for their work.

In order, presentations were given by the following officers and partners:

Ms Jyotsna Leney, Health, Wellbeing and Partnership Senior Specialist gave a presentation on FHDC's Community Safety Partnership and the role of Scrutiny. She then handed over to Sarah Osborne, Community Safety Specialist, who continued the presentation looking at CSP priorities for 2021-24.

Sam O'Connor, Manager at Home-Start Shepway, gave a presentation on the work of the Safeguarding and Domestic Abuse Sub Group.

Insp. Andrew Brittenden, from Kent Police, gave a presentation on the work of the Crime and Community Resilience Sub Group.

Sarah Osborn then finished off with her presentation on the CSU Update to September 2021.

All presentations are attached to these minutes.

(Councillor Keutenius left the meeting and did not return, Councillor Shoob took the Chair for the remainder of the meeting).

Councillor Gane suggested that this subject along with the PREVENT item are presented at an exclusive O&S meeting for future updates. All agreed, given the importance and complexity of these annual statutory updates.

Councillor Gane also asked if there were ward breakdowns of crimes committed within the district? No, not at present.

Further comments from members included:

- Online safety groups age range could be widened further for children. Online bullying has worsened since the pandemic.
- Ensure that the whole district is mentioned rather than just the central areas of Folkestone and Hythe.
- Asylum seekers crossing the Channel are a concern, especially for Marsh residents. Insp. Brittenden also said that funding for asylum seekers and Napier Barracks is provided by the Home Office for the Police.
- More localised police presence required in the district. Members are aware that the Civil Nuclear Constabulary undertake joint working with local police on the Marsh.
- Prolific use of social media by young people which could lead to radicalisation. PREVENT and safeguarding activities concentrate on this

activity. Keeping prevention techniques simple is key when presenting to schools.

• Banking scams. These are closely monitored with intelligence gathering.

Members were mindful of the importance of communication with residents from all partners, which then potentially leads to quality intelligence and preventative action.

Members thanked all those present, noting and receiving the report, presentations and CSP Plan.

#### 20. **PREVENT update**

Proposed by Councillor Rebecca Shoob Seconded by Councillor Peter Gane

#### **RESOLVED**:

That the PREVENT update is rescheduled for a future date and would benefit from being an All Member Briefing.

(For 7; Against 0; Abstentions 0)



## OSC 7<sup>th</sup> September 2021 Introduction

Cllr Jenny Hollingsbee Deputy Leader & Cabinet Member for Communities, Lifeline, Area Officers & Street Homeless

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## Scrutiny function of the OSC

### Legislation

- The Crime and Disorder Act 1998 statutory responsibility for local authorities, police, and key partners to reduce crime and disorder in their communities.
- Under this legislation the responsible authorities were required to form Community Safety Partnerships (CSPs) and implement crime reduction strategies following an analysis of crime trends in their areas.
- The Police and Justice Act 2006 introduced scrutiny arrangements in the  $\frac{1}{2}$  form of the Crime and Disorder Scrutiny Committee, as well as introducing  $\frac{1}{2}$  a number of amendments to the 1998 Act.

## **Scrutiny function**

- Additional requirements on the scrutiny function were set out in The Crime and Disorder (Overview and Scrutiny) Regulations 2009 which stated options for meeting frequency (at least 12 monthly, co-opting members etc.)
- Aim is to hold to account those who are responsible for tackling crime and disorder in a local area and scrutinise the work of the CSP.

The 2009 regulations more explicitly stated the joint delivery of statutory duties by partners and recommended that the powers of local authority Overview and Scrutiny Committees encompass the work of CSPs.

This is the effect of sections 19 and 20 of the 2006 Act. The 2009 Regulations supplement the provisions in section 19 as  $\frac{10}{8}$  the exercise of a committee's functions.

 $\vec{\tilde{O}}$  Overview and scrutiny will receive:

- An introduction to the new 3 yr CSP plan
- An overview of key priorities
- Hear from the leads of each CSP subgroup and the work they do

### Folkestone & Hythe Community Safety Partnership and Unit (CSU) works together to drive multi-agency practices to achieve the best outcomes for the community.

Our Community Safety Partnership consists of 6 statutory partners as well as over 40 other key agencies who form the CSU.







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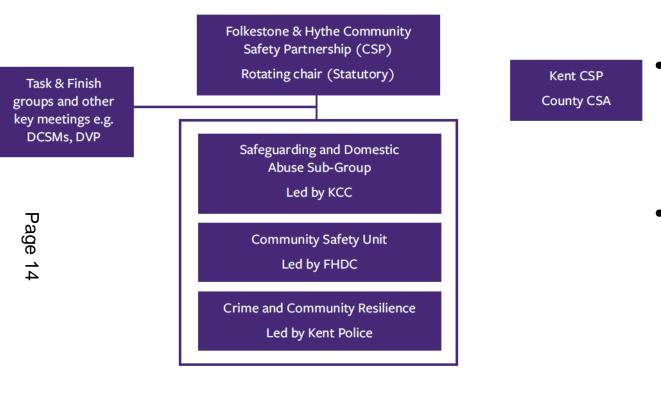






South Kent Coast Clinical Commissioning Group

### FOLKESTONE & HYTHE COMMUNITY SAFETY PARTNERSHIP STRUCTURE 2021



- Plan is now 3 yearly
- Sub groups are key delivery arms for the priorities
- CSU is a key operational arm and the plan also gives examples of the work of the CSU.

Whilst he CSU is non – statutory but enables the statutory functions to be delivered as well as ensuring the Council's s11 responsibilities are met – this is to ensure all council departments have regard to community safety (cross section of officers)

## CSP Priorities 2021-24

- A Strategic Assessment is compiled annually to show progress for the Partnership against priorities, along with identification of emerging issues and recommended priorities for the next 12 months.
- The priorities for 21-24 for the CSP were identified taking into account the findings from a Strategic Assessment document that is produced each year (restricted).
  - A series of cross cutting themes have also been identified which are key initiatives that will support the delivery of all of the priorities



## 2021-2024 Priorities - To be reviewed annually

## **Community Safety Partnership priorities – 2021-24**

### Safeguarding & Domestic Abuse Subgroup

- Domestic abuse
- Mental health
- Drugs and alcohol
- Safeguarding children and adults
  - District Contextual Safeguarding
- Meeting (DCSM) Children
  - Missing children

### **Cross Cutting Themes**

- Violence reduction
- COVID Recovery
- Reducing offending

### Crime & Community Resilience

- Modern slavery and human trafficking
- Cuckooing, gangs, county lines and criminal exploitation
- Fraud
- Financial and acquisitive crime
- Drug dealing
- Integrated Offender Management
- Hate/mate crime
- Prevent strategy
- Violence reduction
- Serious and organised crime (SOC) and Organised crime groups (OCGs)
- District Vulnerabilities Panel (DVP)
   adults

Delivery of some of the activities that the CSP is responsible for occurs through a range of multi-agency meetings and task and finish groups.

### Community Safety Unit

- Anti-social behaviour
- Public Spaces Protection Order
- Environmental crime/environmental health
- Town centres
- Licensing
- Events
- Hotspot locations
- Substance misuse
- Diversionary activities
- Housing
- Homeless
- High risk adults and young people
- Community triggers
- Prison releases
- Community protection warnings and community penalty notices
- Unauthorised encampments

## Sub Group Chairs

• Safeguarding and DA sub group – KCC

 Crime and Community Resilience – Kent Police

• CSU – F&HDC

## **Committee Feedback**

As part of the Committee's considerations it would helpful to have feedback on:

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- Current Priorities
- Format of future presentations
- To note the plan will be going to Cabinet and to Full Council for noting.



## Safeguarding and Domestic Abuse Subgroup PRIORITIES

- DOMESTIC ABUSE
- MENTAL HEALTH
- DRUGS AND ALCOHOL
- SAFEGUARDING CHILDREN AND ADULTS
- DISTRICT CONTEXTUAL SAFEGUARDING YOUNG PEOPLE INCLUDING MISSING CHILDREN

# ACTIVITIES



Over the course of a week a variety of activities are carried out to raise awareness of adult safeguarding.

With the help of a local theatre company we will be performing the delayed 'Toxic Trio' conference, to raise awareness of these issues and the impact on families.



# ACTIVITIES



Raising awareness of safety on line for young people and parents



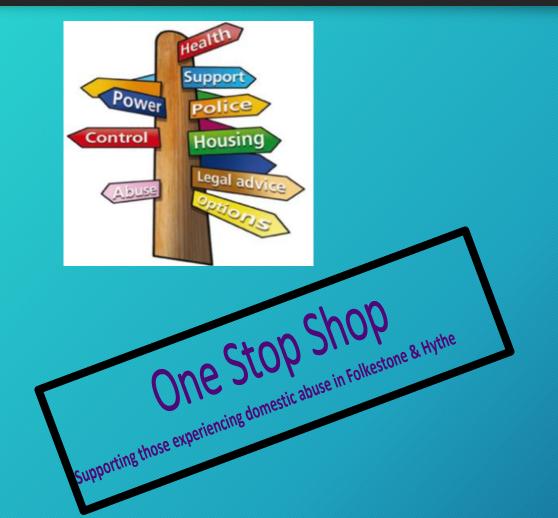
Domestic Abuse Act 2021

Raising awareness of the Domestic Abuse Act 2021.



*Working with the vision and role of Nicole Jacobs the first Domestic Abuse Commissioner, who was appointed as designate commissioner in 2019.* 

# ACTIVITIES



## Youth conference highlights modern day dangers



by Andrew South





### SAFEGUARDING YOUTH CONFERENCE

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## Safeguarding and Domestic Abuse Subgroup

- Avoid an 'incident-led' response: The best long-term outcome for any child is that the abusive parent changes their behaviour.
- Develop a range of services to help respond to the emotional needs of children.
- Practice in a trauma informed way recognising children sometimes feel as though they are to blame for the separation of their parents.
- As practitioners we will understand the signs of the emotional impact of the abuse on the child and the wider implications of living with domestic abuse.
- Strive to consider the impact of domestic abuse on the well-being of the care giver, and subsequently, their ability to care properly for their child.
- Use our professional curiosity and understanding of family dynamics to connect isolated incidents, understand the history of the abuse and the trajectory of it's severity and build a picture that would lead to a different conclusion about the level of risk.
- Work with partner agencies, particularly probation providers, to ensure they focus on containment of the perpetrator and their behaviour.
- Support partners to respond better to new risks, such as when the perpetrator has entered a new relationship.

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Crime and Community Resilience Subgroup

Lead by Folkestone Community Safety Unit (Kent Police):

Insp James Wyles and Sgt Barry Horton

## Our Priorities (in line with Kent Police Control Strategy):

- Modern Slavery and Human Trafficking
- Cuckooing, Gangs, & County Lines Drug Dealing
- Serious Violence
- Domestic Abuse
- Financial & Acquisitive Crime
- Prevent Strategy
- Hate/Mate Crime
- Integrated Offender Management

## Our activities:

- Partnership Approach:
  - Serious and Organised Crime Panel Monthly meeting lead by CSU Insp and attended by multiple partner agencies. Tackling Organised Criminal Networks, County Lines Networks, Gangs, Series/Cluster Crimes (i.e Cat Convertor Theft)
  - District Vulnerability Panel Monthly meeting to discuss and manage vulnerable victims and repeat locations using partnership approach. Focusing on victims of Domestic Abuse, Hate/Mate Crime, Cuckooing etc.
  - Violence Reduction Unit Working with partner agencies to manage Knife Crime, Serious Violence & our Young Criminal Groups
  - Coastal Safety Partnership Regular work with Maritime and Coastguard Agency, RNLI, and UK Border Force to ensure our Coastline remains a safe place to live, work and visit.

## Our Activities:

- Targeted Operational Activity:
  - Op Mandalorian Focus on Serious Violence Reduction in key hot spot areas of Dover Road, Tontine Street, The Harbour.
  - Op Layer Multi-Agency operation in the Town Centre tackling Drug Supply and Use, Street Drinkers, & Acquisitive Crime.
  - Op Hockey Kent Police response to Napier Barracks and Stade Court Hotel.
  - Op Beck Pony and Trap Racing in Lydd/Brenzett.
  - Op Finnish Tackling Violence Against Women and Girls (VAWG)
  - Op Aidant Modern Day Slavery/Human Trafficking, targeting unscrupulous operators of Car Washes and Nail Bars etc

## **Our Core Values:**

- Regular Public Engagement Local Engagement Meetings, Virtual Engagement via Twitter, Parish Newsletters, Surgeries, Cllr Drop-in Sessions.
- Visible Policing Making the best use of our resources to maximise visibility and reassure the public.
- Intelligence-led Policing Evaluating and testing the information we receive to ensure we have the biggest impact.
- Put victims and witnesses at the heart of everything we do.
- Deliver quality policing
- Do the right thing.

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## Community Safety Partnership Update September 2021

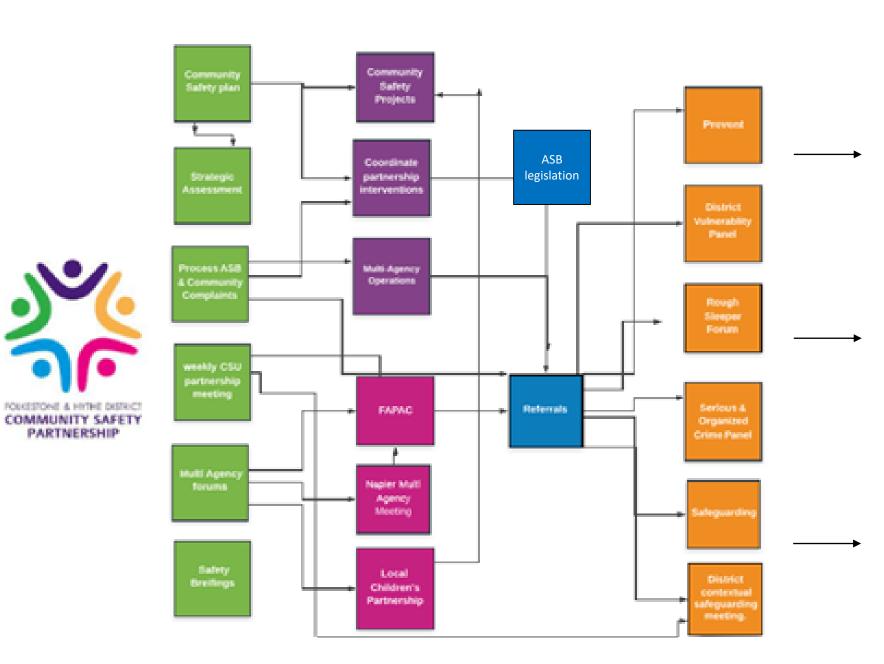


FOLKESTONE & HYTHE DISTRICT COMMUNITY SAFETY PARTNERSHIP

## Community Safety Specialist Introduction - Sarah Osborn







#### Safeguarding & Supporting Vulnerable People Domestic Abuse

- Mental Health
- Drug and Alcohol
- Children and Adult
- Safeguarding
   Adolescent Risk Management

#### Crime & Community resilience

- Violence reduction
  Serious Organised Crime/OCG's/crime
- series

  Gangs/Cuckooing
- IOM
- Hate/Mate Crime
- Counter Terrorism & Prevent
- Human Trafficking/Modern Day Slavery

#### Community Safety

- Anti-Social Behaviour
- Public Spaces
   Protection Order
- Environmental Crime
- Licensing
- Community Tensions
- Events
- Hot spots locations
- Diversionary activities
- Drug and Alcohol misuse
- Town centre issues

## **SUPPORTING VULNERABLE PEOPLE**

- Domestic Abuse Awareness
- Youth sexual violence consultation
- Safeguarding Awareness Week







## **CRIME & COMMUNITY RESILENCE**

- Youth environmental crime education programme
- Halloween & Firework safe awareness
   Christmas safety community events







## **Community Safety**

- Op Arial
- Knife bins
- **NTE Safety Awareness**





